



TROLIB CODE OF CONDUCT : Bike Rentals & Guided Bike Tours

Our Commitment

At Trolib, we invite you to discover Cassis, the Calanques National Park and Provence by bike, in a **spirit of safety, respect and discovery**. By renting a bike or taking part in a guided tour, each participant agrees to respect this charter, other users and all applicable regulations.

Our Philosophy

Enjoy nature without damaging it – Discover without disturbing – Ride without putting others at risk.

For your safety and the safety of others

- Helmets are mandatory throughout the entire ride.
- Wear closed-toe, suitable footwear.
- Respect the Highway Code, road signs and right-of-way rules.
- Adapt your speed to the terrain, your ability, weather conditions and the number of other users.
- When riding in a group, ride in single file when required and maintain a safe distance from the rider ahead.
- Keep both hands on the handlebars and remain in full control of your bike at all times.
- When crossing a road, dismount if necessary and cross with your bike by your side.
- Slow down when approaching pedestrians, hikers and other users. When overtaking, warn them and leave sufficient space.
- During a guided tour, do not overtake the guide and always follow their instructions.
- Do not ride under the influence of alcohol or any substance that may impair your reflexes, balance or alertness.
- The bike is reserved for the person named on the rental agreement and may not be lent to anyone else.

In case of difficulty

In the event of a fall, mechanical problem, fatigue or any other difficulty, **inform the guide immediately**.
For self-guided rentals, stop in a safe location and contact Trolib according to the instructions provided at the start of your rental.

Respect for nature : Our routes pass through remarkable and fragile natural environments.

- Stay on authorised routes.
- Do not cross barriers or protective structures.
- Do not damage the soil, vegetation or facilities.
- Do not pick plants or remove any natural elements.
- Do not touch, feed or disturb wildlife.
- Leave no waste in nature*, including cigarette butts and food waste.*
- Keep noise to a minimum and respect the tranquillity of the area.
- Respect other users: hikers, families, cyclists, horse riders and local professionals.

Our golden rule: leave the places as beautiful as we found them.

Fire Prevention & Forest Access Restrictions

- **Smoking and lighting fires are strictly prohibited in natural areas.**
- **Never throw cigarette butts on the ground.**
- **Respect all forest access restrictions.**
- **Never enter an area or follow a route that is closed.**

Forest access conditions may change on a daily basis. Trolib checks access conditions and may modify or cancel a route to ensure everyone's safety.

Calanques National Park : The Calanques National Park is a protected natural area subject to specific regulations.

Cycling and mountain biking :

- Only use roads, tracks and routes authorised for bicycles.
- Never bypass a restriction, even by getting off your bike and walking it.
- Respect areas where bicycles are prohibited, including certain areas of the Calanques.
- Remain in control of your bike at all times and be particularly considerate of other users.

Trolib routes are carefully selected to comply with current regulations and access conditions.

Respect for Others

The trails and roads are shared spaces. Let's adopt the right habits : *I slow down – I give warning – I let others pass – I respect.*

A little courtesy and patience allow everyone to fully enjoy this exceptional area !

Preparing for Your Ride

- Bring enough water*, especially during the summer.*
- Wear clothing suitable for the weather and closed-toe footwear.
- Remember to protect yourself from the sun.
- Choose a route suited to your level of ability.
- Take the heat and wildfire risk into account.
- Respect the departure times and instructions provided before your ride.

Thank you for helping us preserve this exceptional area.

When cycling, everyone plays a part in their own safety and in protecting the environment.

Trolib Team – Cassis